

Colorado Health Benefit Plan Description Form Anthem Blue Cross and Blue Shield Lumenos[®] Health Savings Account (HSA-Compatible) 3000 Plan 23

PART A: TYPE OF COVERAGE

1. TYPE OF PLAN	Preferred provider plan
2. OUT-OF-NETWORK CARE COVERED? ¹	Yes, but the patient pays more for out-of-network care
3. AREAS OF COLORADO WHERE PLAN IS AVAILABLE	Plan is available throughout Colorado

PART B: SUMMARY OF BENEFITS

Important Note: This form is not a contract, it is only a summary. The contents of this form are subject to the provisions of the policy, which contains all terms, covenants and conditions of coverage. Your plan may exclude coverage for certain treatments, diagnoses, or services not noted below. The benefits shown in this summary may only be available if required plan procedures are followed (e.g., plans may require prior authorization, a referral from your primary care physician, or use of specified providers or facilities). Consult the actual policy to determine the exact terms and conditions of coverage. Coinsurance and copayment options reflect the amount the covered person will pay.

	IN-NETWORK	OUT-OF-NETWORK
4. Deductible Type ²	Calendar Year	
4a. ANNUAL DEDUCTIBLE ^{2a}		
a) Single ^{2b}	\$3,000 per individual	
b) Non-single ^{2c}	\$6,000 per individual or family	
	If you select family membership, no individual deductible applies and the family deductible must be met before Anthem provides benefits. The family deductible amount is met as follows: when one individual has satisfied the family deductible, that family member and all other family members are eligible for benefits.	

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Si usted necesita ayuda en español para entender éste documento, puede solicitarla gratis llamando al número de servicio al cliente que aparece en su tarjeta de identificación o en su folleto de inscripción.

	IN-NETWORK	OUT-OF-NETWORK
5. OUT-OF-POCKET ANNUAL MAXIMUM³ a) Individual b) Family c) Is deductible included in the out-of-pocket maximum?	<p>\$5,000 per individual, includes deductible and coinsurance.</p> <p>\$10,000 per individual or family, includes deductible and coinsurance.</p> <p>If you select family membership, no individual out-of-pocket annual maximum applies and the family out-of-pocket annual maximum must be met before Anthem provides benefits. The family out-of-pocket annual maximum amount is met as follows: when one individual has satisfied the family out-of-pocket maximum, that family member and all other family members are eligible for benefits.</p> <p>Yes</p> <p>Some covered services have a maximum numbers of days, visits or dollar amounts allowed during a calendar year. These maximums apply even if the applicable out-of-pocket annual maximum is satisfied.</p>	<p>\$10,000 per individual, includes deductible and coinsurance.</p> <p>\$20,000 per individual or family, includes deductible and coinsurance.</p> <p>If you select family membership, no individual out-of-pocket annual maximum applies and the family out-of-pocket annual maximum must be met before Anthem provides benefits. The family out-of-pocket annual maximum amount is met as follows: when one individual has satisfied the family out-of-pocket maximum, that family member and all other family members are eligible for benefits.</p> <p>Yes</p> <p>Some covered services have a maximum numbers of days, visits or dollar amounts allowed during a calendar year. These maximums apply even if the applicable out-of-pocket annual maximum is satisfied.</p>
6. LIFETIME OR BENEFIT MAXIMUM PAID BY THE PLAN FOR ALL CARE	<p>\$6,000,000 per member for most covered services, in- and out-of-network combined. Infertility diagnostic services have a lifetime maximum benefit of \$2,000 per member in- and out-of-network combined. Bariatric surgery has a lifetime maximum benefit of \$7,500 per member for services received from a designated facility; total lifetime maximum payment shall not exceed \$7,500 per member in- and out-of-network combined.</p>	<p>\$6,000,000 per member for most covered services, in- and out-of-network combined. Infertility diagnostic services have a lifetime maximum benefit of \$2,000 per member in- and out-of-network combined. Bariatric surgery has a lifetime maximum benefit of \$1,500 per member for services received from a facility that is not a designated facility; total lifetime maximum payment shall not exceed \$7,500 per member in- and out-of-network combined.</p>
7A. COVERED PROVIDERS	<p>Anthem Blue Cross and Blue Shield PPO provider network. See provider directory for complete list of current providers.</p>	<p>All providers licensed or certified to provide covered benefits.</p>
7B. With respect to network plans, are all the providers listed in 7A accessible to me through my primary care physician?	<p>Yes</p>	<p>Yes</p>
8. MEDICAL OFFICE VISITS⁴ a) Primary Care Providers b) Specialists	<p>Covered person pays 20% coinsurance after deductible.</p> <p>Covered person pays 20% coinsurance after deductible.</p>	<p>Covered person pays 40% coinsurance after deductible.</p> <p>Covered person pays 40% coinsurance after deductible.</p>

	IN-NETWORK	OUT-OF-NETWORK
9. PREVENTIVE CARE a) Children's services b) Adults' services	Up to age 13: Covered person pays no coinsurance (100% covered), not subject to deductible. Age 13 and above: Covered person pays no coinsurance (100% covered), not subject to deductible.	Up to age 13: Covered person pays 40% coinsurance, not subject to deductible. Age 13 and above mammogram, prostate screenings and colorectal cancer screening: Covered person pays 40% coinsurance, not subject to deductible. Age 13 and above all other covered services: Covered person pays 40% coinsurance after deductible.
10. MATERNITY a) Prenatal care b) Delivery & inpatient well baby care ⁵	Covered person pays 20% coinsurance after deductible. Covered person pays 20% coinsurance after deductible.	Covered person pays 40% coinsurance after deductible. Covered person pays 40% coinsurance after deductible.
11. PRESCRIPTION DRUGS Level of coverage and restrictions on prescriptions ⁶ a) Inpatient care b) Outpatient care c) Prescription Mail Service	Covered person 20% coinsurance after deductible. Retail Pharmacy Drugs: Covered person pays 20% coinsurance after deductible for up to a 30-day supply. Mail-Order Pharmacy Drugs: Covered person pays 10% coinsurance after deductible for up to a 90-day supply. For information on prescription drugs, call customer service at 888-224-4911.	Covered person pays 40% after deductible. Retail Pharmacy Drugs: Covered person pays 40% coinsurance after deductible for up to a 30-day supply. Not covered
12. INPATIENT HOSPITAL	Covered person pays 20% coinsurance after deductible.	Covered person pays 40% coinsurance after deductible.
13. OUTPATIENT/AMBULATORY SURGERY	Covered person pays 20% coinsurance after deductible.	Covered person pays 40% coinsurance after deductible.
14. LABORATORY AND X-RAY	Covered person pays 20% coinsurance after deductible.	Covered person pays 40% coinsurance after deductible.
15. EMERGENCY CARE^{7,8}	Covered person pays 20% coinsurance after deductible.	Covered person pays 20% coinsurance after deductible.
16. AMBULANCE	Covered person pays 20% coinsurance after deductible.	Covered person pays 20% coinsurance after deductible.
17. URGENT, NON-ROUTINE, AFTER HOURS CARE	Covered person pays 20% coinsurance after deductible.	Covered person pays 40% coinsurance after deductible.
18. BIOLOGICALLY-BASED MENTAL ILLNESS CARE⁹	Coverage is no less extensive than the coverage provided for any other physical illness.	Coverage is no less extensive than the coverage provided for any other physical illness.

	IN-NETWORK	OUT-OF-NETWORK
19. OTHER MENTAL HEALTH CARE a) Inpatient care b) Outpatient care	<p>Covered person pays 20% coinsurance after deductible, subject to any applicable cost-share maximums imposed by law.</p> <p>Covered person pays 20% coinsurance after deductible, subject to any applicable cost-share maximums imposed by law.</p>	<p>Covered person pays 40% coinsurance after deductible, subject to any applicable cost-share maximums imposed by law.</p> <p>Covered person pays 40% coinsurance after deductible, subject to any applicable cost-share maximums imposed by law.</p>
20. ALCOHOL & SUBSTANCE ABUSE a) Inpatient Care b) Outpatient care	<p>Covered person pays 20% coinsurance after deductible, subject to any applicable cost-share maximums imposed by law.</p> <p>Covered person pays 20% coinsurance after deductible, subject to any applicable cost-share maximums imposed by law.</p>	<p>Covered person pays 40% coinsurance after deductible, subject to any applicable cost-share maximums imposed by law.</p> <p>Covered person pays 40% coinsurance after deductible, subject to any applicable cost-share maximums imposed by law.</p>
21. PHYSICAL, OCCUPATIONAL, & SPEECH THERAPY a) Inpatient b) Outpatient	<p>Covered person pays 20% coinsurance after deductible. Limited to 30 inpatient rehabilitation days per calendar year in- and out-of-network combined.</p> <p>Covered person pays 20% coinsurance after deductible. Limited to 20 visits each per calendar year for physical, occupational and speech therapy in and out-of-network combined, from birth until the third birthday benefits are provided as required by applicable law.</p>	<p>Covered person pays 40% coinsurance after deductible. Limited to 30 inpatient rehabilitation days per calendar year in- and out-of-network combined.</p> <p>Covered person pays 40% coinsurance after deductible. Limited to 20 visits each per calendar year for physical, occupational and speech therapy in and out-of-network combined, from birth until the third birthday benefits are provided as required by applicable law.</p>
22. DURABLE MEDICAL EQUIPMENT	<p>Covered person pays 20% coinsurance after deductible with benefits limited to a maximum payment of \$3,000 by Anthem per calendar year combined with oxygen (see line 23). For prosthetic devices (arms and legs), benefits are provided with the same deductible and coinsurance as provided by Medicare. Prosthetic devices for arms and legs are not subject to, or limited by, the maximum benefit of \$3,000.</p>	Not covered
23. OXYGEN	<p>Covered person pays 20% coinsurance after deductible. Limited to a maximum benefit of \$3,000 per calendar year, combined with durable medical equipment (see line 22).</p>	Not covered
24. ORGAN TRANSPLANTS	<p>Covered person pays 20% coinsurance after deductible.</p> <p>Transportation and lodging services are limited to a maximum benefit of \$10,000; unrelated donor searches are limited to a maximum benefit of \$30,000.</p>	Not covered
25. HOME HEALTH CARE	<p>Covered person pays 20% coinsurance after deductible. Limited to 100 visits per calendar year.</p>	Not covered

	IN-NETWORK	OUT-OF-NETWORK
26. HOSPICE CARE	Inpatient: Covered person pays 20% coinsurance after deductible. Outpatient: Covered person pays 20% coinsurance after deductible.	Inpatient: Covered person pays 40% coinsurance after deductible. Outpatient: Covered person pays 40% coinsurance after deductible.
27. SKILLED NURSING FACILITY CARE	Covered person pays 20% coinsurance after deductible. Limited to 100 days per calendar year in- and out-of-network combined.	Covered person pays 40% coinsurance after deductible. Limited to 100 days per calendar year in- and out-of-network combined.
28. DENTAL CARE	Not covered	Not covered
29. VISION CARE	Not covered	Not covered
30. CHIROPRACTIC CARE	Covered person pays 20% coinsurance after deductible. Limited to 20 visits per calendar year combined with massage therapy and acupuncture care..	Not covered
31. SIGNIFICANT ADDITIONAL COVERED SERVICES (list up to 5)	Massage Therapy Covered person pays 20% coinsurance after deductible. Limited to 20 visits per calendar year combined with chiropractic care and acupuncture care.	Not covered
	Acupuncture care: Covered person pays 20% coinsurance after deductible. Limited to 20 visits per calendar year combined with massage therapy and chiropractic care.	Not covered
	Nutritional Therapy Covered person pays 20% coinsurance after deductible. Limited to 4 visits per calendar year.	Not covered
	Hearing Aids Benefit level determined by place of service. Hearing aids are covered up to age 18 and are supplied every 5 years, except as required by law. Members who desire another professional opinion may obtain a second surgical opinion.	Hearing Aids Benefit level determined by place of service. Hearing aids are covered up to age 18 and are supplied every 5 years, except as required by law. Members who desire another professional opinion may obtain a second surgical opinion.

PART C: LIMITATIONS AND EXCLUSIONS

32. PERIOD DURING WHICH PRE-EXISTING CONDITIONS ARE NOT COVERED. ¹⁰	6 months for all pre-existing conditions.
33. EXCLUSIONARY RIDERS. Can an individual's specific, pre-existing condition be entirely excluded from the policy?	No
34. HOW DOES THE POLICY DEFINE A "PRE-EXISTING CONDITION"?	A pre-existing condition is a condition for which medical advice, diagnosis, care, or treatment was recommended or received within the last six months immediately preceding the date of enrollment or, if earlier, the first day of the waiting period; except that pre-existing condition exclusions may not be imposed on a newly adopted child, a child placed for adoption, a newborn, other special enrollees, or for pregnancy.
35. WHAT TREATMENTS AND CONDITIONS ARE EXCLUDED UNDER THIS POLICY?	Exclusions vary by policy. A list of exclusions is available immediately upon request from your carrier, agent, or plan sponsor (e.g., employer). Review them to see if a service or treatment you may need is excluded from the policy.

PART D: USING THE PLAN

	IN-NETWORK	OUT-OF-NETWORK
36. Does the enrollee have to obtain a referral and/or prior authorization for specialty care in most or all cases?	No	Yes, the member is responsible for obtaining preauthorization unless the provider participates with Anthem Blue Cross and Blue Shield.
37. Is prior authorization required for surgical procedures and hospital care (except in an emergency)?	Yes, the physician who schedules the procedure or hospital care is responsible for obtaining preauthorization.	Yes, the member is responsible for obtaining preauthorization unless the provider participates with Anthem Blue Cross and Blue Shield.
38. If the provider charges more for a covered service than the plan normally pays, does the enrollee have to pay the difference?	No	Yes, unless the provider participates with Anthem Blue Cross and Blue Shield.
39. What is the main customer service number?	888-224-4911	
40. Whom do I write/call if I have a complaint or want to file a grievance?¹¹	Anthem Blue Cross and Blue Shield Complaints and Appeals 700 Broadway, Denver, CO 80273 888-224-4911	
41. Whom do I contact if I am not satisfied with the resolution of my complaint or grievance?	Write to: Colorado Division of Insurance ICARE Section 1560 Broadway, Suite 850 Denver, CO 80202	
42. To assist in filing a grievance, indicate the form number of this policy; whether it is individual, small group, or large group; and if it is a short-term policy.	Policy form # 2987 Small Group	
43. Does the plan have a binding arbitration clause?	Yes	

¹ “Network” refers to a specified group of physicians, hospitals, medical clinics and other health care providers that your plan may require you to use in order for you to get any coverage at all under the plan, or that the plan may encourage you to use because it may pay more of your bill if you use their network providers (i.e., go in-network) than if you don’t (i.e., go out-of-network).

² “Deductible Type” indicates whether the deductible period is “Calendar Year” (January 1 through December 31) or “Benefit Year” (i.e., based on a benefit year beginning on the policy’s anniversary date) or if the deductible is based on other requirements such as a “Per Accident or Injury” or “Per Confinement.”

^{2a} “Deductible” means the amount you will have to pay for allowable covered expenses under a health plan during a specified time period (e.g., a calendar year or benefit year) before the carrier will cover those expenses. The specific expenses that are subject to deductible may vary by policy. Expenses that are subject to deductible should be noted in boxes 8 through 31.

^{2b} “Individual” means the deductible amount you and each individual covered by a non-HSA qualified policy will have to pay for allowable covered expenses before the carrier will cover those expenses. “Single” means the deductible amount you will have to pay for allowable covered expenses under an HSA-qualified health plan when you are the only individual covered by the plan.

^{2c} “Family” is the maximum deductible amount that is required to be met for all family members covered by a non-HSA qualified policy and it may be an aggregated amount (e.g., “\$3000 per family”) or specified as the number of individual deductibles that must be met (e.g., “3 deductibles per family”). “Non-single” is the deductible amount that must be met by one or more family members covered by an HSA-qualified plan before any covered expenses are paid.

³ “Out-of-pocket maximum” means the maximum amount you will have to pay for allowable covered expenses under a health plan, which may or may not include the deductibles or copayments, depending on the contract for that plan. The specific deductibles or copayments included in the out-of-pocket maximum may vary by policy. Expenses that are applied toward the out-of-pocket maximum should be noted in boxes 8 through 31.

⁴ Medical office visits include physician, mid-level practitioner, and specialist visits.

⁵ Well baby care includes an in-hospital newborn pediatric visit and newborn hearing screening. The hospital copayment applies to mother if complication of pregnancy and well-baby together: there are not separate copayments.

⁶ Prescription drugs otherwise excluded are not covered, regardless of whether preferred generic, preferred brand name, or non-preferred.

⁷ “Emergency care” means all services delivered in an emergency care facility which are necessary to screen and stabilize a covered person. The plan must cover this care if a prudent lay person having average knowledge of health services and medicine and acting reasonably would have believed that an emergency medical condition or life- or limb threatening emergency existed.

⁸ Non-emergency care delivered in an emergency room is covered only if the covered person receiving such care was referred to emergency room by his/her carrier or primary care physician. If emergency departments are used by the plan for non-emergency after-hours care, then urgent care copayments apply.

⁹ “Biologically based mental illnesses” means schizophrenia, schizoaffective disorder, bipolar affective disorder, major depressive disorder, specific obsessive-compulsive disorder, and panic disorder.

¹⁰ Waiver of pre-existing condition exclusions. State law requires carriers to waive some or all of the pre-existing condition exclusion period based on other coverage you recently may have had. Ask your carrier or plan sponsor (e.g., employer) for details.

¹¹ Grievances. Colorado law requires all plans to use consistent grievance procedures. Write the Colorado Division of Insurance for a copy of those procedures.

Anthem Blue Cross and Blue Shield & HMO Colorado Health Benefit Plan Description Form Disclosure Amendment

Colorado law requires carriers to make available a Colorado Health Benefit Plan Description Form, which is intended to facilitate comparison of health plans. The form must be provided automatically within three (3) business days to a potential policyholder who has expressed interest in a particular plan. The carrier also must provide the form, upon oral or written request, within three (3) business days, to any person who is interested in coverage under or who is covered by a health benefit plan of the carrier.

Pursuant to Colorado law (C.R.S. §10-16-107(7)(a)), services or supplies for the treatment of Intractable Pain and/or Chronic Pain are not covered.

Pursuant to Colorado law (C.R.S. §10-16-105(5)(g)(I)), small employers purchasing any health benefit plan other than a Basic Health Benefit Plan, must pay for all benefits mandated by Colorado law, including nonwaivable coverages for: newborn, maternity, pregnancy, childbirth, complications from pregnancy and childbirth, therapies for congenital defects and birth abnormalities, low-dose mammography, mental illness, biologically-based mental illness, the availability of alcoholism treatment, the availability of hospice care, prostate cancer screening, child health supervision services, hospitalization and general anesthesia for dental procedures for dependent children, diabetes, and prosthetic devices.

Pursuant to Colorado law (C.R.S. §10-16-105(5)(g)(II)), small employers purchasing a Basic Health Benefit Plan is waiving coverage for low-dose mammography screening, mental illness, prostate cancer screening, hospitalization and general anesthesia for dental procedures for children, and the availability of treatment for alcoholism. All other state-mandated benefits are included in the Basic Health Benefit Plan.

This coverage is renewable at your option, except for the following reasons:

1. **Non-payment of the required premium;**
2. **Fraud or intentional misrepresentation of material fact on the part of the plan sponsor;**
3. **The policyholder fails to comply with participation or contribution rules;**
4. **The carrier elects to discontinue offering and non-renew all of its small group or large group plans delivered or issued for delivery in Colorado;**
5. **An employer is no longer actively engaged in the business in which it was engaged on the effective date of the plan;**
6. **With respect to group health benefit plans offered through a managed care plan, there are no longer any enrollees who live, reside or work in the service area; or**
7. **With respect to coverage of an employer that is made available only through one or more bona fide associations, the membership of an employer ceases.**

Important Information for Employers with 50 or Fewer Employees and Business Groups of One: Rates are calculated based on allowable case characteristics – age bands, geographic location, family size, health status, and claims experience – and will be given within five working days of request. Rates for a specific employer cannot be adjusted due to the duration of coverage of employees or dependents of the small employer. Rates may change based on case characteristics, whenever benefits are changed, or upon giving written notice to the employer not less than 31 days prior to the effective date of the change. New applicants may be subject to pre-existing condition clauses, based on HIPAA requirements. Renewal of health insurance coverage in this class is guaranteed, assuming compliance with underwriting regulations. A Network Access Plan, which describes Anthem Blue Cross and Blue Shield's or HMO Colorado's network standards and evaluation procedures for ensuring provider access is available by calling our customer service department.

COLORADO INSURANCE LAW REQUIRES ALL CARRIERS IN THE SMALL GROUP MARKET TO ISSUE ANY HEALTH BENEFIT PLAN IT MARKETS IN COLORADO TO SMALL EMPLOYERS OF 2-50 EMPLOYEES, INCLUDING A BASIC OR STANDARD HEALTH BENEFIT PLAN, UPON REQUEST OF A SMALL EMPLOYER TO THE ENTIRE SMALL GROUP, REGARDLESS OF THE HEALTH STATUS OF ANY OF THE INDIVIDUALS IN THE GROUP. BUSINESS GROUPS OF ONE CANNOT BE REJECTED UNDER A BASIC OR STANDARD HEALTH BENEFIT PLAN DURING OPEN ENROLLMENT PERIODS SPECIFIED BY LAW.

Cancer Screenings

At Anthem Blue Cross and Blue Shield and our subsidiary company, HMO Colorado, Inc., we believe cancer screenings provide important preventive care that supports our mission: to improve the lives of the people we serve and the health of our communities. We cover cancer screenings as described below.

Pap Tests

All plans except our BeneFits plans provide coverage under the preventive care benefits for a routine annual Pap test and the related office visit. Payment for the routine Pap test is based on the plan's provisions for laboratory services or preventive care service. Payment for the related office visit is based on the plan's preventive care provisions. Under most plans pap tests received out of-network are not covered since under most plans coverage for preventive care is not covered out-of-network.

Mammogram Screenings

All plans except our HMO and PPO Basic Health Plans provide coverage under the preventive care benefits for one routine screening or diagnostic mammogram per year regardless of age (or in accordance with the frequency determined by your provider) for women. Payment for the mammogram screening benefit is based on the plan's provisions for preventive care and is normally not subject to the deductible or coinsurance.

Prostate Cancer Screenings

All plans except our HMO and PPO Basic Health Plans provide coverage under the preventive care benefits for one routine prostate cancer screening per year regardless of age (or in accordance with the frequency determined by your provider) for men. Payment for the prostate cancer screening is based on the plan's provisions for preventive exam and laboratory services and is normally not subject to the deductible or coinsurance.

Colorectal Cancer Screenings

Several types of colorectal cancer screening methods exist. All plans provide coverage for routine colorectal cancer screenings, such as fecal occult blood tests, barium enema, sigmoidoscopies and colonoscopies. Depending on the type of colorectal cancer screening received, payment for the benefit is based on where the services are rendered and if rendered as a screening or medical procedure. Colorectal cancer screenings are covered under preventive care as long as the services provided are for a preventive screening. Our plans do not provide coverage for preventive colorectal cancer screenings involving DNA analysis.

The information above is only a summary of the benefits described. The certificate for each health plan includes important additional information about limitations, exclusions and covered benefits. The Health Benefit Plan Description Form for each health plan includes additional information about copayments, deductibles and coinsurance. If you have any questions, please call our customer service department at the phone number on the Health Benefit Plan Description Form.